

What does the Social Services Department do?

The Social Services staff is here to help! We will work with you to determine what services you need.

We know what resources are available, and we can help you apply for them. We can work with you to find the best way to pay for your medicine and your medical care.

Our team can also help you with personal issues. We offer counseling and therapy.

You can come to us if you want to talk about a problem.



What can the Social Services staff help me with?

Medicine and medical services

Medicine:

Medication assistance

Ryan White program assistance

Financial assistance for medical care:

Insurance Marketplace enrollment

Low income subsidy

Medicare Part D enrollment

Patient assistance programs

Ryan White LA HAP enrollment

Referrals for medical services and resources

Case management

Community resources

Durable medical equipment

Home health

Hospice

Nursing homes

Mental health and behavioral health services

Assessment

Hospital admission support

Supportive counseling

Therapy (individual, couples, families, group)



Referrals for non-medical resources

AIDS Law of Louisiana

Case management

Emergency food supplies

Financial assistance

Housing

Utility assistance

Other non-medical needs

Location

University Medical Center New Orleans

Ambulatory Care Building

4th Floor, Clinic 4C

2001 Tulane Avenue (main entrance)

New Orleans, LA 70112

Contact us

Clinic: (504) 702-4344 or 5700

Social Services: (504) 702-4130

Website: umcno.org/infectiousdisease

Email: umcidcenter@lcmchealth.org