You don’t need an appointment to see Social Services.

To speak with Social Services staff, just let your doctor or nurse know. Or, sign in on the Social Services kiosk in the 4C lobby. You don’t need an appointment to see us.

What to bring on your first visit:
- picture I.D., and/or
  proof of residency
  (like an Entergy bill or water bill)
- proof of monthly income (household), and
- your insurance card, if applicable.

The Social Services staff works together with HOP providers.

Your doctor cares about what is going on in your life. Sometimes, your doctor may ask a social worker to see you during your visit to talk about a problem you might have.
What does the Social Services Department do?

The Social Services staff is here to help! We will work with you to determine what services you need.

We know what resources are available, and we can help you apply for them. We can work with you to find the best way to pay for your medicine and your medical care.

Our team can also help you with personal issues. We offer counseling and therapy.

You can come to us if you want to talk about a problem.

What can the Social Services staff help me with?

Medicine and medical services

**Medicine:**
Medication assistance
Ryan White program assistance

**Financial assistance for medical care:**
Insurance Marketplace enrollment
Low income subsidy
Medicare Part D enrollment
Patient assistance programs
Ryan White LA HAP enrollment

Referrals for medical services and resources
Case management
Community resources
Durable medical equipment
Home health
Hospice
Nursing homes

Mental health and behavioral health services
Assessment
Hospital admission support
Supportive counseling
Therapy (individual, couples, families, group)

Referrals for non-medical resources
AIDS Law of Louisiana
Case management
Emergency food supplies
Financial assistance
Housing
Utility assistance
Other non-medical needs

Location
University Medical Center New Orleans
Ambulatory Care Building
4th Floor, Clinic 4C
2001 Tulane Avenue (main entrance)
New Orleans, LA 70112

Contact us
Clinic: (504) 702-4344 or 5700
Social Services: (504) 702-4130
Website: umcno.org/infectiousdisease
Email: umcidcenter@lcmchealth.org