Install VMware: Remote Access to EPIC & the LCMC Health Network

**IN ORDER TO ACCESS EPIC REMOTELY, VMWARE CLIENT MUST FIRST BE INSTALLED ON THE COMPUTER TO BE USED.**

**ANY ISSUES INSTALLING/USING VMWARE, PLEASE CALL THE HELP DESK: 702-HELP (4357).**

1) Verify your Operating System version:
   a) Windows (32-bit or 64-bit):
      i) Open the Control Panel
      ii) Double Click on the SYSTEM hyperlink

   

   ![Windows System Information]

   b) MAC OS
      i) Hover over the Apple icon (top left). Select **ABOUT THIS MAC**.

   ![Mac OS X Yosemite]

2) Click here to download VMware Horizon Client. From the row of the matching Operating System (see in the Product column) select the **GO TO DOWNLOADS** hyperlink. **RUN.**

   _Complete VMware URL if needed to copy/paste into browser:_
   https://my.vmware.com/web/vmware/info/slug/desktop_end_user_computing/vmware_horizon_clients/3.0

3) Follow all prompts accepting all defaults.
4) When prompted for **Default View Connection Server**, enter: **mydesktop.lcmchealth.org**
5) Continue to accept all defaults. When complete, restart your computer.
6) On your desktop will be the VMware Horizon icon.

7) Login using your LCMC Health User ID & Password.

8) If you forgot to enter the default server when installing VMware, select **New Server**. Enter or copy/paste: mydesktop.lcmchealth.org. Otherwise, skip to step 9.

9) Select **UMC-Clinical-Desktop** icon. Your virtual desktop will load.

10) Select the EPIC production icon and login to EPIC with your EPIC User ID & LCMC Password.

**After VMware has Been Installed**

1) Login to the LCMC Desktop remotely by selecting the VMware icon.

   OR

2) From the UMCNO website→For Medical Professionals hyperlink, scroll down to the EPIC Hyperspace hyperlink & select. Login with your LCMC User ID and LCMC Password.
3) Select the Desktop UMC-Clinical-Desktop link.

3) Select the EPIC icon & login to EPIC with your EPIC User ID & LCMC Password.