Who we are
The mission of the Infectious Disease Center HIV Outpatient Program (ID Center–HOP) is to support and promote the health and well-being of people living with HIV by providing high-quality healthcare services.

Our services
HOP provides primary medical care and support services for individuals living with HIV. Subspecialists also visit the clinic. And, HOP can offer easy referrals to other doctors at the hospital.

Here is a sample of HOP services for individuals living with HIV:

- HIV primary medical care
- Mental health services
- Health insurance assistance
- Dental care
- Transportation help
- Medication assistance
- Eye care
- Nutrition education
- Health education
- Referrals

HOP also has Spanish speaking providers and phone-based translation services.

Your first appointment
Your first appointment can last up to 4 hours. Why? Because you’ll meet with social services and make any necessary referrals, including case management.

Social services will help you to figure out your best payment option for care and medication. If you have insurance, make sure to bring your card with you. If you don’t have insurance, don’t worry—HOP can help you find ways to pay for your care and your medication.

You will also meet with a lab technician to have your initial labs run during your first appointment.

Contact us
To make an appointment, or to refer a patient or client, call the clinic desk line at 504.702.4344.